

IOM Pre-Arrival Settlement Services to Canada

An overview of **Canadian Orientation Abroad** and the information it provides to
refugees at the pre-arrival stage

Toronto, Canada – November 5, 2019



COA OBJECTIVES



IDENTIFY

How life will be different in Canada



EVALUATE

How realistic expectations are



RETAIN INFORMATION

Pertinent to the first months in Canada

COA's global reach

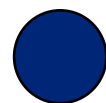
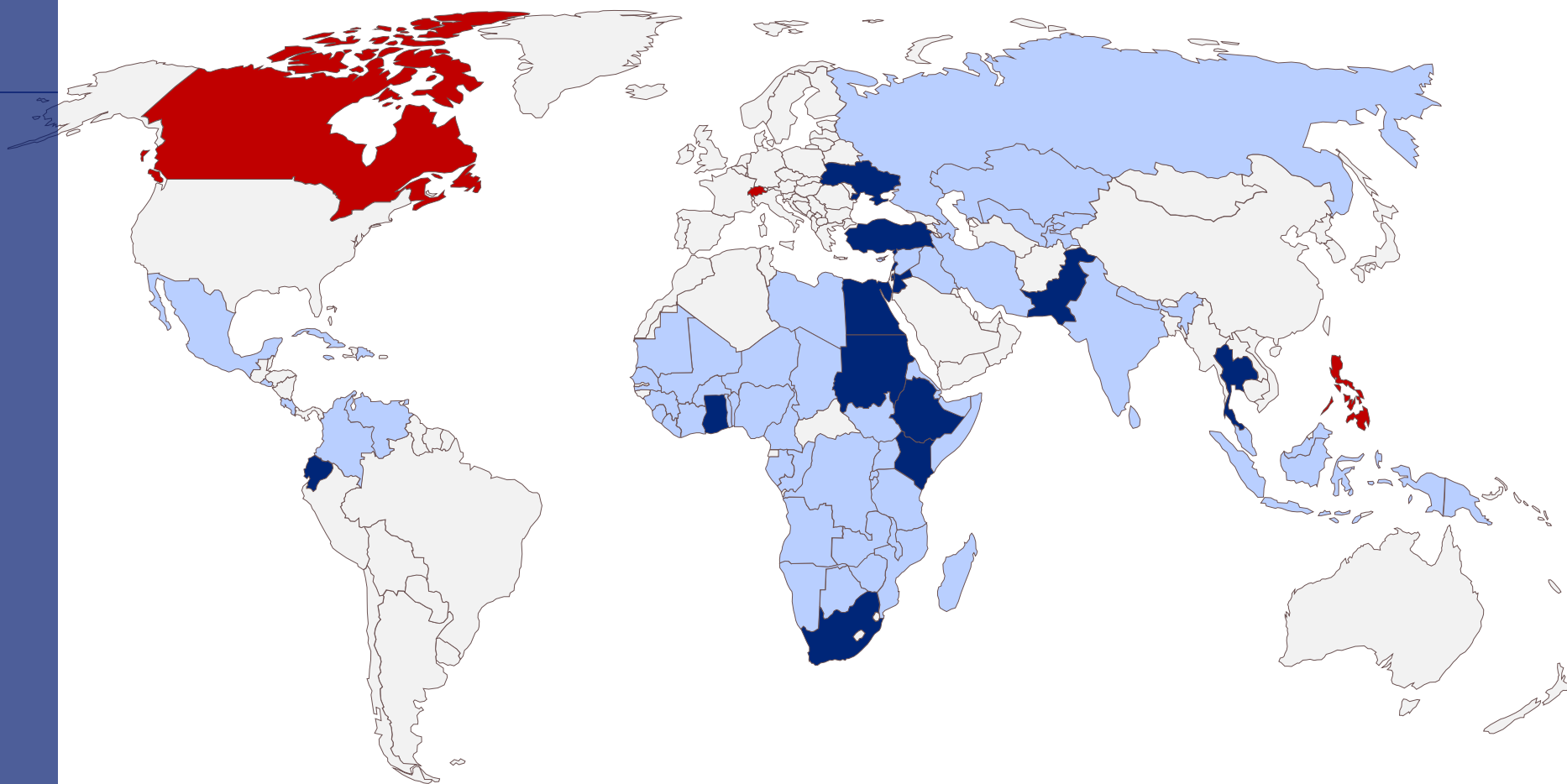
+13 permanent sites

+40 countries

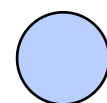
+60 locations



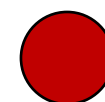
Canadian Orientation Abroad
Orientation Canadienne à l'Étranger



Permanent sites



Mobile sites



Management sites

COA in numbers



254,514 beneficiaries served
(from 1998 up to 09/2019)

Average of **15 hours** over **2-3 days**; adult and youth-focused curricula

Refugees age **13+**

Plant ideas or “seeds” at a pre-arrival stage that will grow into positive attitudes and actions at a post-arrival stage

Canadian Orientation Abroad



What topics are
covered?

OVERVIEW OF CANADA

TRAVEL TO CANADA

ARRIVAL AND SERVICES

HOUSING

HEALTH

LAWS

TRANSPORTATION

EDUCATION

EMPLOYMENT

CULTURAL ADAPTATION

BUDGETING

RIGHTS & RESPONSIBILITIES

COA Delivery Approach

- Create a judgement-free environment
- Draw on the talent & experience in the room
- Make concepts accessible and foster active participation
- Collectively address misinformation, fears, and biases



Questions?



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